

## Heart of Midlothian F.C Academy Play the Game Centre T&C's

1. Payment of course/session fee and or/attendance at a course/session is considered acceptance of these conditions of enrolment.
2. We reserve the right to cancel or amend arrangements for any course/session. In this event, any participant unable to transfer to an alternative course/session or date will be given a discount voucher for a future course or if required a full refund at the discretion of the management. Heart of Midlothian FC will not be responsible for any further compensation.
3. Photographs/video may be taken by Hearts staff for use in Hearts publications such as newspapers articles, flyers, posters, associated social media such as Facebook and Twitter and the club website. On occasion written or visual media may be present to publicise the course. Parents/carers are not permitted to photograph/film during sessions for child protection purposes.
4. The Parent/Carer agrees to grant the right without approval to use his/her child's name, in the above mentioned publications.
5. Places will be allocated on a first come first served basis.
6. Refunds will not be arranged for non-attendees.
7. Medical conditions, dietary requirements and/or special needs must be provided in writing prior to session commencement and upon any change of circumstances.
8. Parents/Carers should ensure that their child is appropriately dressed to participate in the session taking into account the season, temperatures, climate etc. Waterproofs and warm clothes should be provided when appropriate.
9. Parents/Carers are requested to ensure that their child has the opportunity to visit the toilet before taking part in sessions to avoid disruption.
10. Insurance cover will be provided, although this does not extend to damage or loss of a participant's personal property. Heart of Midlothian staff are not responsible for any loss or injury during sessions.
11. We reserve the right to remove from our courses/sessions, without refund, any participant who is found bullying, misbehaving or displaying inappropriate behaviour.
12. Heart of Midlothian and its staff are not responsible for the supervision of participants out with advertised session times.
13. Participants are to wear shin guards during sessions.
14. Parents/carers must provide written confirmation prior to course commencement should they wish their child to arrive and/or leave the session unaccompanied.
15. Parents/carers accept that with any football and or sporting session there is an inherent risk of participants sustaining injury.
16. Participants must wear boots with moulded studs when participating on the astroturf at the Hearts Football Academy. Trainers are not permitted.
17. Refunds for standing orders cannot be offered to those who fail to cancel their standing order before being debited from their account. Heart of Midlothian F.C is unable to amend standing orders and only the account holder can amend any standing order payments.
18. Heart of Midlothian F.C is committed to processing information in accordance with the General Data Protection Regulation (GDPR). The personal data collected from you will be held securely and will only be used for administrative purposes. You can view our Customer Fair Processing Notice at: [www.heartsfc.co.uk/more/key-links/customer-fair-processing-notice](http://www.heartsfc.co.uk/more/key-links/customer-fair-processing-notice)
19. You have the right to request to see a copy of the information we hold about you and to request corrections or deletions of the information that is no longer required. You can ask the Club to stop using your information at any time, in which case it will not be used in future published documents but may continue to appear in published documents already in circulation. You have the right to lodge a complaint against the Club regarding data protection issues with the Information Commissioner's Office (<https://ico.org.uk/concerns/>).

Should courses/sessions be cancelled due to inclement weather or other unforeseeable circumstances, course parents/carers will be contacted by email and/or a notice will be posted on [www.facebook.com/heartscoaching](http://www.facebook.com/heartscoaching) and/or [www.twitter.com/heartscoaching](http://www.twitter.com/heartscoaching) it is advised to check these channels before travelling.

For more information email [CalumSandison@homplc.co.uk](mailto:CalumSandison@homplc.co.uk)